

# KeyHealth

MEDICAL SCHEME



Be Smart. Keep it Simple.

## Mobi Membership Card

### Dear Member

As you know, KeyHealth is all about keeping things as simple as possible for our members. Often, keeping things simple requires a smart approach.

Our new Mobi Membership Card is an exciting new initiative that utilises the power of technology to simplify your member experience. Below is an explanation of how the Mobi Membership Card works.



You can now download your electronic membership card from your smart phone's application store.



The electronic membership card will display all the information which is currently displayed on your actual membership card with a few additional information fields. This is therefore a valid verification of your KeyHealth membership.

The electronic membership card will only be available on Smartphones operating on Android, Windows or Apple systems. Examples of these phones are:



#### Android (any Android "Smartphone", version 3.2+)

- Any Samsung "Smartphone" : Galaxy S2, S3, S4; Galaxy Note 1, 2, 3.
- HTC: One X, One, Desire.
- Sony: Xperia (full range).
- Motorola: Droid, Razr.



#### Apple

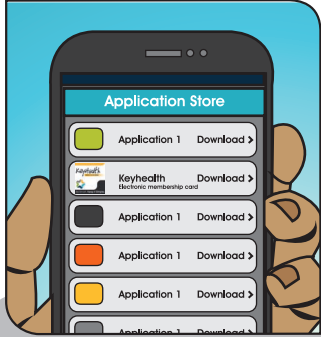
- iPhone 4, 4s, 5, 5s, 5c (iOS 5.1+).



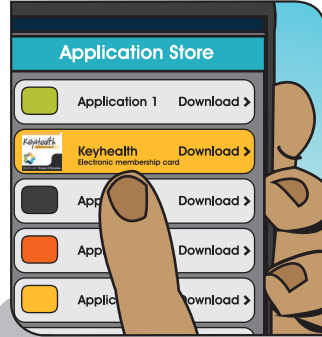
#### Windows

- Nokia: Lumia, 800c.
- HTC: 8XT, Windows Phone 8X, Windows Phone 8S.

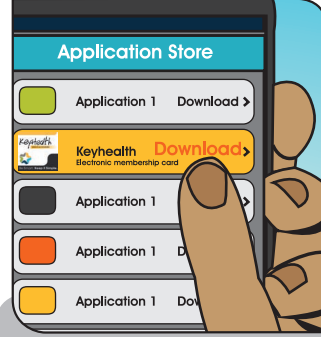
Downloading your new KeyHealth application is as easy as following the steps below:



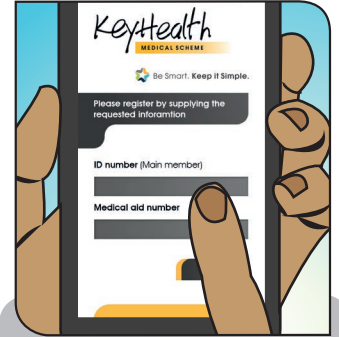
1. Go to your Smartphone's application store.



2. Find the KeyHealth application.



3. Select to download the application.



4. Enter your member number and ID number for verification.

The electronic membership card also has various interactive links as displayed in the image on the right.



Interactive Links

If an interactive field is selected, a pop up message will first ask you for confirmation before the action is performed.

Updating of electronic membership card info.

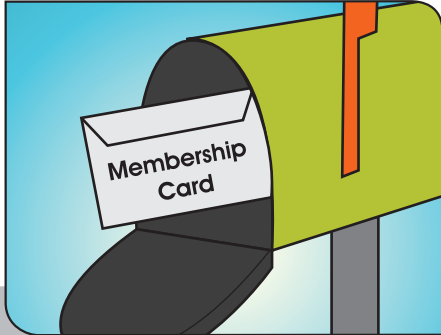


Whenever there is a change to you/your dependant's details, just simply open the KeyHealth application and the information will be updated automatically.



Should you terminate your membership with KeyHealth, the application will be de-registered.

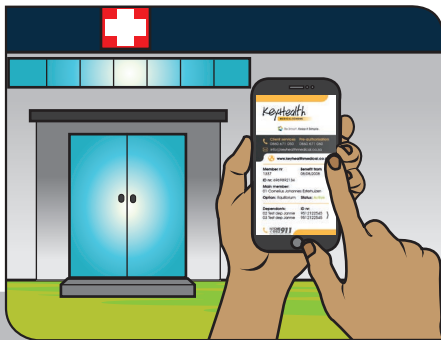
## Additional information.



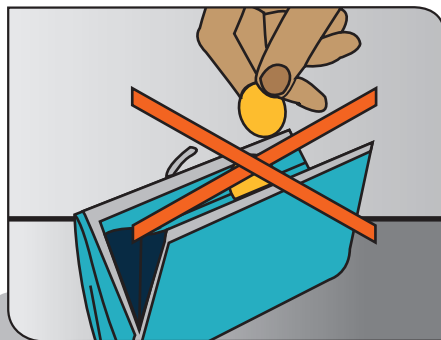
A printed membership card will still be posted to you. However, until such time as you receive your printed card, or if you do not have it with you, the electronic membership card will give you access to your Keyhealth benefits.



A member is not restricted to one download therefore even your dependants can download the electronic membership card on their own personal phone.



All providers have been informed of this new initiative and therefore you can use your electronic membership card when visiting a medical practitioner/hospital.



This new initiative will be of no cost to the member as it's a free application.

**This exciting new initiative is still only in its first phase. KeyHealth members can expect great new functionality as the application evolves in the future.**

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