

2021 Board of Trustees Election

KEYHEALTH 2021 BOARD OF TRUSTEES ELECTION – VOTING PROCESS SUMMARY

The KeyHealth Medical Aid Scheme was placed under curatorship on 16 September 2020. The duty of normalizing the affairs of the Scheme by the Curator have substantially been fulfilled as per the mandate of a High Court order dated 25 March 2021. The Registrar of the Council for Medical Schemes agrees with the above and that the time is right to elect the seven member representatives to a new Board of Trustees that will take over and manage the affairs of the Scheme.

It is for this reason that the Curator has appointed an independent company, The Elexions Agency (Pty) Ltd, to manage the process of electing seven members in good standing on to the Board of Trustees in line with the Rules of the Scheme and the Medical Schemes Act No. 131 of 1998.

NB.: Please note that the word members includes pensioners as well.

There are three (3) phases to this election:

- **Nomination Phase - COMPLETE**
- **Pre-AGM Voting Phase** – Currently underway till Monday 22 November 2021 at midday
- **AGM Voting, Counting & Results Phase** – Tuesday 30 November 2021

1. Nomination Phase: 26 July – 27 August 2021

Members were given an opportunity to nominate from amongst their rank, members they deemed **fit and proper** to represent their interests on the Board of Trustees. Indeed, members nominated and produced a list of thirty (30) candidates. All nominations were validated against the member data provided by the Scheme and vetted in line with the Scheme Rules. Objections were opened against the candidates from 13 to 17 September 2021. A number of objections were received from members against six (6) which resulted in the adjudication process that finally produced a Final List of Candidates totalling 24, who will appear on the ballot paper in alphabetical order by surname first.

2. Pre- AGM Voting: 18 October – 22 November 2021 at midday

We are currently in the pre-AGM voting phase. Voting will take place until 22 November 2021 at midday. There are four (4) voting options available to members:

- **Postal Ballot:** Members that do not have email addresses OR have email addresses but do not have the Mobi App receive their voting pack via post. Members can return completed ballot papers via enclosed pre-paid envelope by post or deposit at the nearest KeyHealth Walk-in Centre.
- **On-line Voting:** All members with email addresses receive an email with a link to The Elexions Agency Voting Platform to vote via web using their ID number, KeyHealth membership number and the **unique ballot paper number provided** and following prompts.
- **USSD Voting:** All members with mobile numbers receive an SMS with a USSD stream number and dial *134*7777# reverse charged and follow the prompts as above.
- **On-Site Voting:** Members are given opportunity to vote at the KeyHealth Walk-in Centres in Centurion, Ethekwini and Gqeberha (PE) from 17 – 19 November 2021. Again, members can vote at selected voting stations at municipalities over one day between 16 and 18 November 2021. More information on the on-site voting will be shared closer to the time.

3. AGM Voting, Counting & Results – Tuesday 30 November 2021

The AGM is scheduled to take place on Tuesday 30 November 2021 at a venue to be confirmed. Members that were unable to vote pre-AGM will be able to vote at the AGM, prior to its commencement. The counting of votes will be finalised on the day and results announced.